Implementation of Assessment:

A survey was created to ask the client/test taker information related to questions ranging from the type of test taken to the evaluation of services rendered.

Results from Assessment:

A total of 108 assessment surveys were randomly given out over the course of a year. 89 percent of the test takers agreed their experience throughout their testing period was “excellent”. 11 percent of the test takers indicated their testing experience was “very good”. No response was selected for the choices of “good, fair, or poor”.

Changes made as a result of the assessment:

This past year assessment surveys were comprised of six multiple choice questions. The desire is to increase the number of questions asked to ten multiple choice questions with an “additional comments” response.