PIRATE GUARDIAN PERSONAL SAFETY APP

The Pirate Guardian Personal Safety App is available to all students, faculty, and staff members of Armstrong. This mobile phone app enhances safety on campus through real-time interactive features that create a virtual safety network of friends, family, and Campus Safety.

Features

Panic Button – Direct immediate connection to Campus Safety with GPS location and personal profile information.

Tip Texting – Enables anonymous, 2-way, crime tip reporting through text and images.

Personal Guardians & Safety Timer – Students can identify Campus Safety, friends, roommates, and family as “Guardians” when setting their Rave Guardian Safety Timer. During a timer session, Guardians and Campus Safety can check status of the student. If the Safety Timer is not deactivated before it expires, Campus Safety is automatically provided with the user’s Rave Guardian profile to proactively identify and check in on the individual.

Safety Profile – Student-created Safety Profiles contain information such as residence details and medical conditions. When a student requires assistance – on or off campus – student Safety Profiles are displayed to Campus Safety and Smart911 enabled 9-1-1 centers nationwide.
How It Works

Whenever students, faculty, or staff connect with Campus Safety from their mobile phone, the Pirate Guardian Campus Safety App automatically delivers a complete caller profile – including current location, medical conditions, course schedule, addresses, campus ID photo, and other critical data.

Pirate Guardian is a Campus Safety Mobile App backed by a hosted, Software-as-a-Service platform. With Pirate Guardian, profiles are shared only when a member of the Armstrong community calls the Armstrong Police, or allows a previously set Safety Timer to expire. Caller identity is immediately known so that the Armstrong Police can take action – even if the caller cannot speak.

INSTALLATION:

The Pirate Guardian is available for iPhones and Android smartphones through their respective App Stores. When searching the App Store for the app, search “RAVE GUARDIAN”. Rave Guardian is the generic name of the app and after the app is installed and the user is identified as a member of the Armstrong Community, the app is identified as “Pirate Guardian”.

The download is free and easy to set up. The App will take the user through the process of registering as an Armstrong User, inviting others to be your guardians, enabling notifications in the phone’s settings, setting a user PIN code, and entering safety profile information.
The safety profile information can be entered by going to the settings page within Pirate Guardian and touching the user name. This will take the user to the PIN code screen and after entering the correct PIN, the user is taken to the safety profile screens. Here the user can add their picture to help with identification in an emergency, enter basic and medical information about themselves, address information, phone contact information, emergency contacts, vehicle information, and information about pets or service animals.

FREQUENTLY ASKED QUESTIONS

Is there a cost for the Pirate Guardian? There is no cost for the user.

Is the Pirate Guardian always tracking me? No, your privacy is of utmost importance. You can only be located if you have asked for help and Rave Guardian is only enabled when you choose to activate an alarm on your phone.

How does my profile information get collected and sent to ASUPD? You will opt-in to this service and provide as much as you would like as part of the registration process. To maximize the full benefit of this service, your user profile should contain a current photo and accurate self-description. The more information you provide in your profile, the easier it will be for ASUPD to locate you, if necessary. You can change your profile picture at any time.

Once I register for Guardian, will my cell phone be exposed to spam messages and advertisements which I do not want? No. Your cell phone will receive only one text message that provides you with a confirmation number indicating that your cell phone has been registered. No other advertisements or spam will be sent to your cell phone from Guardian.

What can I do if someone forces me to turn off Guardian? Guardian includes a false deactivation code to alert ASUPD, which is one number higher than your PIN. For example, if your PIN is 1234, you may enter 1235. Guardian will appear to turn off normally, but ASUPD will be alerted.

Does Pirate Guardian work off-campus? The features of the app will work off-campus; however, if you have an emergency at an off-campus location you should dial 9-1-1. The tip feature is for campus locations only.

Can family members register to use Pirate Guardian? Unfortunately no, the system is only for current students, faculty, and staff.

How do I set up the safety timer? With the Safety Timer, your status & location are available to those you trust. Set it up when you are heading somewhere unfamiliar, meeting with someone
you don’t know, or any other time you would like someone to check in with you. By setting a Safety Timer, you can leave information about where you are going, who you are with, and what you are wearing with Public Safety, which will help a great deal in responding in the event you need assistance.

By deactivating the Safety Timer when arriving at your location safely, ASUPD will never know you used the service. But if something should happen to you on the way, dispatchers will know something is wrong once your timer expires, and they will check in on you to make sure you’re OK.

Is it mandatory to use Pirate Guardian? No, this is simply another personal safety option for our community members.