Interprofessional Collaborative Practice Model for Hospice & Palliative Care

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HRSA-NEPQR IPCP Grant # UD7HP26048
Advancing Interprofessional Collaborative Practice in Hospice & Palliative Care

- HRSA NEPQR-IPCP Grant awarded July 2013 to Hospice of Henderson County, dba, Four Seasons ~ Compassion for Life
- Existing interdisciplinary team (IDT)
- Existing IDT competencies align with IPCP Core Competencies
- Existing Hospice & Palliative Care (HPC) services
Project Goals

- Enhance an existing IDT practice model into a robust IPCP model designed specifically for delivery of care to patients with advanced and/or life-limiting illness (HPC)
- Implement this IPCP model for HPC in a large service area that is predominantly rural and underserved
- Strengthen the IPCP model through systematic development of nurse leadership, IDT competency, and dissemination and replication of the model in order to improve patient and population outcomes
Model Development

Four Seasons’ IPCP Project Team, after literature review, systems assessments, and systemic collaboration, developed a model of practice for IPCP in end of life care.

The Project Team includes these disciplines:

- Registered Nurse
- Nurse Practitioner
- Certified Nurse Assistant
- Volunteer Patient-Family Advisor
- Spiritual Care Counselor
- Licensed Clinical Social Worker
- Medical Doctor
- Music Therapist
Patient & Family
Patient & Family

- The Center of Care
- The Unit of Care
- Kept intact; Boundaries respected & protected
- Most Important members of the Model
collaborative, trans-disciplinary care

professional boundary
Hospice IDT & Palliative Care Team

Touch, stand beside, but do not cross the boundary of the Patient & Family

- Nurse ~ RN Case Manager
- Nurse Practitioner*
- Medical Social Worker
- Spiritual Care Counselors
- Hospice Aides ~ Certified Nursing Assistants*
- Physician

*specific to Four Seasons, but not all hospice agencies
Hospice IDT & Palliative Care Team

- **Therapists**
  - Physical, Occupational, Dietary, Music*

- **Volunteers**
  - Patient Care; Patient-Family Advisors*

- **Bereavement Counselors**

- **Palliative Care Consult Team***
  - Physicians, Nurse Practitioners, Physician Assistants, Medical Social Workers

*specific to Four Seasons, but not all hospice agencies
IPCP Core Competencies

- Roles & Responsibilities
- Teamwork
- Collaboration & Communication
- Values & Ethics
Four Seasons’ Competencies

- Judgment
- Advocacy
- Professionalism
- Collaboration
- Systems Thinking
- Cultural & Relational
- Facilitator of Learning
- Communication

Adapted from Hospice & Palliative Nurse Association (HPNA)
IPCP Core Competencies

- Foundation of team practice, efficiency, & effectiveness
- Consistent proficiency leads to improved patient & family outcomes
- Become models to the Patient, Family, & other Partners in Care
- Align with National Quality Forum (NQF) Preferred Practices for Hospice & Palliative Care
Four Seasons’ Values

- **Compassion:** We are a companion for the journey
- **Balance:** Seek harmony of mind, body, and spirit
- **Respect:** Each person is honored
- **Integrity:** Be trustworthy in all things
- **Teamwork:** Together everyone achieves more
- **Excellence:** We dream more (than others think is practical) and we expect more (than others think is possible)
Four Seasons’ Values

- Provides structure and accountability to the IDT while embracing the patient & family
- Permeable to allow the experience of care to flow through and be influenced by the Values
- Compatible and synergistic with the Core Competencies
Partners in Care

- Expands and enriches the resources and expertise to help the patient & family achieve their goals.
- Contains infinite possibilities for professional collaboration as suggested by the open arcs & the dotted lines.
Aromatherapy, Art, Mental Health, Massage, Music, Pet, Reiki, Wound, etc...

Roles: Referring, Attending, Consulting
Family practice, Hospitalist, Oncology, Surgical, etc.

Pharmacists: Compounding, PBM, Retail,

Therapy Providers

Community Medical Providers & Pharmacists
Partners in Care

- Partners in care observe and may be influenced by the demonstrated Values and Competencies of the IDT.

- Partners may enter the service area of the IDT and directly impact the Patient and Family, in collaboration with the IDT and the defined Plan of Care that is established by the Patient and Family and IDT.
References


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