Housing Learning Outcomes

More than 85% of students who attend and evaluate residential programs will agree that they learned something that will help them be better Armstrong students in one of the four housing RPG areas (institutional satisfaction, academic preparedness, campus involvement, personal issues support).

More than 50% of current housing residents will choose to renew to housing for the 2014-2015 academic year utilizing the self-selection process.

More than 70% of students who violate health and safety inspection regulations will demonstrate personal responsibility by adjusting their living environment to pass the follow-up inspection.

More than 80% of residents who are documented for a particular housing policy violation will not incur a second violation in the same academic year.

Housing will work to increase the engagement of residents in their residential experience through reestablishment of the Resident Student Association.

Housing Overall Goals and Action Items

Director

- The department will move forward with the process of establishing standard operating procedures for each of the functional areas within the department (business, residence life, facilities).

- Implement the EBI resident assessment with our current residential population and use the results to provide information to various areas of Armstrong that impact the residents.

- Housing will develop collaborative relationships with the living learning communities currently housed within Windward Commons, including a memorandum of understanding regarding the marketing, pre-arrival, and on-site work with students choosing to participate in these programs.

Residence Life

- More than 85% of students who attend and evaluate residential programs will agree that they learned something that will help them be better Armstrong students in one of the four housing RPG areas (institutional satisfaction, academic preparedness, campus involvement, personal issues support).

- More than 60% of eligible, first-time resident assistants will apply to return for a second year as a resident assistant.
• Resident assistant applications received will exceed available positions by at least 200%.

• Identify the skills involved with being a successful RA and then assess how serving in the RA position has helped RAs develop these skills. Have RAs complete an assessment by April 10 and analyze the feedback.

• Continue to refine the goals of the Complete College Georgia housing initiatives to better integrate with the needs of students in the area of academics.

• Housing will work to increase the engagement of residents in their residential experience through reestablishment of the Resident Student Association.

**Administration**

• More than 50% of our first time full time residential students will elect to renew for a second year in housing.

• The Housing and Residence Life department main office will go paperless with regard to student files by the end of the spring 2014 academic term.

• Establish a process to respond to cancellations as a way to learn about our residents and our program.

• More than 50% of current housing residents will choose to renew to housing for the 2014-2015 academic year utilizing the self-selection process.

**Facilities Management**

• More than 80% of student crew designated maintenance requests will be completed within 1 business day of being submitted.

• More than 70% of students who violate health and safety inspection regulations will demonstrate personal responsibility by adjusting their living environment to pass the follow-up inspection.

• More than 80% of residents who are documented for a particular housing policy violation will not incur a second violation in the same academic year.